

KETCHIKAN YOUTH SOCCER LEAGUE (KYSL) POLICY & GUIDELINES

POLICY TOPIC: Complaint, Grievance or Protest

POLICY: KYSL attempts to ensure a fair, fun and safe experience for youth and adult participants. As a community-supported youth sports activity, we want to be transparent and open to all public members and encourage feedback.

GUIDELINES:

If the matter is related to a violation of the Code of Conduct Policy, please refer to the Whistleblower Policy to protect the identity of the reporter of the abuses or violations.

- [Alaska Youth Soccer Association \(AYSA\) report a Concern Guide](#)

If the matter is related to a current disciplinary issue, please refer to the Discipline Policy to ensure proper handling.

Complaints, grievances & protests should generally be in writing, which includes email.

Minor complaints and general feedback can be presented to any member of the KYSL Board of Directors. We encourage the community to attend meetings of the KYSL Board of Directors as “persons to be heard” is early in the agendas.

The general escalation of more serious matters typically follows the following sequence:

1. Player, Parent, Spectator to
2. Coaches & Referees to
3. Division Coordinators to
4. Program Director to
5. KYSL Judicial Committee to
6. KYSL Executive Committee to
7. KYSL Board of Directors to
8. AYSA Southeast District Commissioner to
9. AYSA Executive Director or AYSA President

In the event of a conflict of interest, skip to the next body or individual in the sequence.

FORMS & DOCUMENTS:

AYSA Affiliate Accident/Incident Report Form